SJS 44 (Rev. 12/07)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

I. (a) PLAINTIFFS		DEFENDANTS	DEFENDANTS		
RENEE HADDOCK		MIDLAND CRE	MIDLAND CREDIT MANAGEMENT		
	e of First Listed Plaintiff Philadelphia EXCEPT IN U.S. PLAINTIFF CASES)	NOTE: IN LAN	of First Listed Defendant (IN U.S. PLAINTIFF CASES ID CONDEMNATION CASES, US INVOLVED.		
(c) Attorney's (Firm Nam	e, Address, and Telephone Number)	Attorneys (If Known)			
Amy L. Bennecoff Gins	burg, Esq., Kimmel & Silverman, PC,				
30 E. Butler Ave., Ambl	er, PA, 19002, (215)540-8888	H			
II. BASIS OF JURISI	OICTION (Place an "X" in One Box Only)	III. CITIZENSHIP OF I	PRINCIPAL PARTIES	(Place an "X" in One Box for Plaintiff	
U.S. Government Plaintiff	■ 3 Federal Question (U.S. Government Not a Party)	120 and 1 an	TF DEF D I		
2 U.S. Government	☐ 4 Diversity	Citizen of Another State	1 2		
Defendant	(Indicate Citizenship of Parties in Item III)		of Business In	Another State	
		Citizen or Subject of a Foreign Country	3 G 3 Foreign Nation	□ 6 □ 6	
IV. NATURE OF SUI	T (Place an "X" in One Box Only)	Foreign Country			
CONTRACT	TORTS	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES	
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment □ Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excl. Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise ■ REAL PROPERTY □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property	Slander	Geo Other Food & Drug	422 Appeal 28 USC 158 423 Withdrawal 28 USC 157 PROPERTY RIGHTS 820 Copyrights 830 Patent 840 Trademark 840 Trademark 861 HIA (1395ff) 862 Black Lung (923) 863 DIWC/DIWW (405(g)) 864 SSID Title XVI 865 RSI (405(g)) FEDERAL TAX SUITS 870 Taxes (U.S. Plaintiff or Defendant) 871 IRS—Third Party 26 USC 7609	400 State Reapportionment 410 Antitrust 430 Banks and Banking 450 Commerce 460 Deportation 470 Racketeer Influenced and Corrupt Organizations 480 Consumer Credit 490 Cable/Sat TV 810 Selective Service 850 Securities/Commodities/Exchange 875 Customer Challenge 12 USC 3410 890 Other Statutory Actions 891 Agricultural Acts 892 Economic Stabilization Act 893 Environmental Matters 894 Energy Allocation Act 895 Freedom of Information Act 900Appeal of Fee Determination Under Equal Access to Justice 950 Constitutionality of State Statutes	
□ 1 Original □ 2 Re	ate Court Appellate Court	Reopened another (speci		Appeal to District ict 7	
VI. CAUSE OF ACTION	ON Cite the U.S. Civil Statute under which you a 15 U.S.C. 1692K et seq Brief description of cause: Fair Debt Collection Practices A	-	at statutes unless diversity):		
VII. REQUESTED IN COMPLAINT:			CHECK YES only JURY DEMAND:	if demanded in complaint: Yes No	
VIII. RELATED CAS IF ANY	E(S) (See instructions): JUDGE		DOCKET NUMBER		
DATE 05/05/2016	SIGNATURE OF A	TTORNEY OF RECORD			
FOR OFFICE USE ONLY		7			
RECEIPT # A	MOUNT APPLYING IFP	JUDGE	MAG. JUD	OGE.	

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

RENEE HADDOCK	;	CIVIL ACTION
	:	
v.		
	:	NO.
MIDLAND CREDIT MANAGEMENT		

In accordance with the Civil Justice Expense and Delay Reduction Plan of this court, counsel for plaintiff shall complete a Case Management Track Designation Form in all civil cases at the time of filing the complaint and serve a copy on all defendants. (See § 1:03 of the plan set forth on the reverse side of this form.) In the event that a defendant does not agree with the plaintiff regarding said designation, that defendant shall, with its first appearance, submit to the clerk of court and serve on the plaintiff and all other parties, a Case Management Track Designation Form specifying the track to which that defendant believes the case should be assigned.

SE	LECT ONE OF	THE FOLLOWING CASE MA	NAGEMENT TRACKS:	
(a)	Habeas Corpus –	abeas Corpus – Cases brought under 28 U.S.C. § 2241 through § 2255.		
(b)	Social Security – Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits.			()
(c)) Arbitration – Cases required to be designated for arbitration under Local Civil Rule 53.2.			(X)
(d)	(d) Asbestos – Cases involving claims for personal injury or property damage from exposure to asbestos.			()
	commonly referre	nent – Cases that do not fall into the dot as complex and that need species side of this form for a detailer.)	ecial or intense management by	()
(f)	Standard Manage	ement – Cases that do not fall into	any one of the other tracks.	()
Date		Attorney-at-law	Amy L. Bennecoff Ginsburg Attorney for Plaintiff	
	<u>-540-8888</u> ephone	215-540-8817 FAX Number	aginsburg@creditlaw.com E-Mail Address	
10	Pilotio	1 / 1/1 I VUIIIUUI	E-IVIAII Address	

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FOR THE EASTERN DISTRICT OF PENNSYLVANIA — DESIGNATION FORM to be used by counsel to indicate the category of the case for the purpose of

assignment to appropriate calcidar.	, ,
Address of Plaintiff: 941 Pratt Street, Philadelphia, PA 19124	
Address of Defendant: 8875 Aero Drive, Suite 200, San Diego, CA 92123	
Place of Accident, Incident or Transaction:	
(Use Reverse Side For A	
Does this civil action involve a nongovernmental corporate party with any parent corporation a (Attach two copies of the Disclosure Statement Form in accordance with Fed.R.Civ.P. 7.1(a	and any publicly held corporation owning 10% or more of its stock? A)) Yes□ No⊠
Does this case involve multidistrict litigation possibilities?	YeS□ No⊠
RELATED CASE, IF ANY:	
Case Number: Judge	Date Terminated:
Civil cases are deemed related when yes is answered to any of the following questions:	
1. Is this case related to property included in an earlier numbered suit pending or within one y	
2. Does this case involve the same issue of fact or grow out of the same transaction as a prior action in this court?	Yes ☐ No ☒ suit pending or within one year previously terminated
3. Does this case involve the validity or infringement of a patent already in suit or any earlier reterminated action in this court?	No \boxtimes numbered case pending or within one year previously $Yes \square$ No \boxtimes
4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil righ	ate case filed by the same individuals
, as a second of the second of	Yes No X
CIVIL: (Place ✓ in ONE CATEGORY ONLY) A. Federal Question Cases: 1. □ Indemnity Contract, Marine Contract, and All Other Contracts 2. □ FELA 3. □ Jones Act-Personal Injury 4. □ Antitrust 5. □ Patent	 B. Diversity Jurisdiction Cases: 1. □ Insurance Contract and Other Contracts 2. □ Airplane Personal Injury 3. □ Assault, Defamation 4. □ Marine Personal Injury 5. □ Motor Vehicle Personal Injury
6. ☐ Labor-Management Relations	,
7. □ Civil Rights	6. □ Other Personal Injury (Please specify)7. □ Products Liability
8. Habeas Corpus	8. ☐ Products Liability — Asbestos
9. Securities Act(s) Cases	₽) ≥ • • • • • • • • • • • • • • • • • •
0. □ Social Security Review Cases	9. ☐ All other Diversity Cases
1. All other Federal Question Cases – 15 U.S.C. §1692 et seq. (Please specify)	(Please specify)
ARBITRATION CERT	TIFICATION
(Check Appropriate C	Category)
Li Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of my knowledge and	belief, the damages recoverable in this civil action case exceed the sum of
150,000.00 exclusive of interest and costs; ☐ Relief other than monetary damages is sought.	
A sought.	
ATTE:05/05/2016	<u>202745</u>
Attorney-at-Law NOTE: A trial de novo will be a trial by jury only if the	Attorney I.D.#
certify that, to my knowledge, the within case is not related to any case now pending or vecept as noted above.	within one year previously terminated action in this court
ATE: 05/05/2016 Attorney-at-Law	
TV 609 (5/2012)	Attorney I.D. #

UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

RENEE HADDOCK,	
Plaintiff) Case No.:
V.) COMPLAINT AND DEMAND FOR) JURY TRIAL
MIDLAND CREDIT) (Universal Data C. H. C. D. C.
MANAGEMENT, INC.,	(Unlawful Debt Collection Practices)
Defendant	_)

COMPLAINT

RENEE HADDOCK ("Plaintiff"), by and through her attorneys, KIMMEL & SILVERMAN, P.C., alleges the following against MIDLAND CREDIT MANAGEMENT, INC. ("Defendant"):

INTRODUCTION

1. Plaintiff's Complaint is based on the Fair Debt Collection Practices Act ("FDCPA"), 15 U.S.C. §1692 et seq.

JURISDICTION AND VENUE

2. Jurisdiction of this court arises pursuant to 15 U.S.C. §1692k(d), which states that such actions may be brought and heard before "any appropriate United States district court without regard to the amount in controversy," and 28 U.S.C. §1331 grants this court original jurisdiction of all civil actions arising under the laws of the United States.

- 3. Defendant conducts business in the Commonwealth of Pennsylvania, and as such, personal jurisdiction is established.
 - 4. Venue is proper pursuant to 28 U.S.C. §1391 (b)(2).

PARTIES

- 5. Plaintiff is a natural person residing in Philadelphia, Pennsylvania 19124.
- 6. Plaintiff is a "consumer" as that term is defined by 15 U.S.C. §1692 a(3).
- 7. Defendant is a national debt collection company with its corporate headquarters located at 5775 Roscoe Court, San Diego, CA 92123.
- 8. Defendant collects, and attempts to collect, consumer debts incurred, or alleged to have been incurred, for personal, family or household purposes on behalf of creditors and debt buyers using the U.S. Mail, telephone and/or internet.
- 9. Defendant is a "debt collector" as that term is defined by 15 U.S.C. §1692 a(6), and sought to collect a debt from Plaintiff.
- 10. Defendant acted through its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

FACTUAL ALLEGATIONS

11. At all relevant times, Defendant was attempting to collect an alleged

consumer debt from Plaintiff, related to a T-Mobile cellular telephone debt.

- 12. Beginning on June 24, 2015, Defendant contacted Plaintiff by calling her landline telephone in its attempts to collect a debt.
- 13. Defendant has placed telephone calls to Plaintiff from the phone number (866) 580-4780. The undersigned has confirmed that this phone number belongs to Defendant.
- 14. In early July 2015, Plaintiff spoke to Defendant's collectors and told Defendant to stop calling her regarding the alleged debt.
- 15. Plaintiff also told Defendant that she would contact Defendant when she could afford to make payments.
- 16. Defendant heard and acknowledged her request by responding that they would "make a note of that in the file."
- 17. Once Defendant was told the calls were unwanted and to stop, there was no lawful purpose to making further calls, nor was there any good faith reason to place any further calls.
- 18. However, Defendant ignored Plaintiff's request to stop the calls and continued to call her at least once per day until the week of December 20 through December 23, 2015.
- 19. Furthermore, Defendant contacted Plaintiff's mother in July and August 2015 in its attempts to locate Plaintiff and collect the alleged debt.

- 20. Plaintiff's mother told Defendant to stop calling her about the debt but Defendant ignored her request and continued to call three to four more times.
- 21. Defendant's communication with Plaintiff's mother caused great embarrassment and emotional distress for Plaintiff.
- 22. During these telephone calls with Plaintiff, Defendant's collectors made threats to Plaintiff.
- 23. Specifically, Defendant threatened to pursue legal action if Plaintiff did not pay the alleged debt.
 - 24. However, Defendant has not pursued legal action.
- 25. Based upon information and belief, Defendant did not intend to take such actions but made this threat with the intent to scare and coerce payment from Plaintiff.
- 26. Defendant's actions as described herein were made with the intent to harass, upset, deceive, and coerce payment from Plaintiff.

COUNT I <u>DEFENDANT VIOLATED §1692b(3) OF THE FDCPA</u>

- 27. A debt collector, in its communication with a person other than the consumer for the purpose of acquiring information about the consumer's place of residence, place of employment or phone numbers, violates §1692b(3) by communicating with any such person more than once without request to do so.
- 28. Here, Defendant contacted Plaintiff's mother more than once without her authorization or consent during the months of July and August 2015.

 Defendant continued to call Plaintiff's mother in violation of § 1692b(3) even after requesting that the calls stop.

COUNT II <u>DEFENDANT VIOLATED §1692c(b) OF THE FDCPA</u>

- 29.A debt collector violates § 1692c(b) by communicating "with anyone except consumer, consumer's attorney, or credit bureau concerning the debt".
- 30. Defendant's conduct, as detailed in the preceding paragraphs, violated § 1692c(b) of the FDCPA by contacting Plaintiff's mother in an attempt to collect the debt.

COUNT III <u>DEFENDANT VIOLATED §1692d OF THE FDCPA</u>

- 31. A debt collector violates §1692d of the FDCPA by engaging in conduct the natural consequence is to harass, oppress, or abuse any person in connection with the collection of a debt.
- 32. Defendant violated §1692d when it placed repeated and harassing telephone calls to Plaintiff..

COUNT IV DEFENDANT VIOLATED §1692d(5) OF THE FDCPA

- 33. A debt collector violates §1692 (d)(5) of the FDCPA by causing a telephone to ring or engaging any person in telephone conversation repeatedly or continuously with the intent to annoy, abuse or harass any person at the called number.
- 34. Defendant violated §1692 (d)(5) of the FDCPA when it continued to call Plaintiff on her landline telephone repeatedly after early July when Plaintiff told Defendant to stop calling her, with the intent to annoy, abuse or harass her.

COUNT V <u>DEFENDANT VIOLATED §1692e(5)</u> OF THE FDCPA

32. A debt collector violates § 1692e(5) of the FDCPA by threatening to take action that cannot legally be taken or is not intended to be taken.

33. Defendant violated § 1692e(5) by threatening to file a lawsuit or take legal action against Plaintiff if the debt was not paid. Upon information and belief, Defendant made such a threat without intending that any legal action be taken.

COUNT VI DEFENDANT VIOLATED §1692e OF THE FDCPA

- 34. A debt collector violates § 1692e of the FDCPA by using false, deceptive, or misleading representations or means in connection with the collection of a debt.
- 35. Defendant violated §1692e by threatening to file a lawsuit or take legal action against Plaintiff if the debt was not paid. Upon information and belief, Defendant made such a threat without intending that any legal action be taken.

COUNT VII <u>DEFENDANT VIOLATED §1692e(10) OF THE FDCPA</u>

- 36. A debt collector violates § 1692e(10) of the FDCPA by using false, deceptive, or misleading representations or means in connection with the collection of a debt.
- 37. Defendant violated §1692e(10) by threatening to file a lawsuit or take legal action against Plaintiff if the debt was not paid. Upon information and belief, Defendant made such a threat without intending that any legal action be taken.

WHEREFORE, Plaintiff, RENEE HADDOCK, respectfully prays for judgment as follows:

- a. All actual damages suffered by Plaintiff pursuant to 15 U.S.C. §1692 (k)(a)(1);
- b. Statutory damages of \$1,000.00 for the violation of the FDCPA

 pursuant to 15 U.S.C. §1692 (k)(a)(2)(A);
- All reasonable attorneys' fees, witness fees, court courts and other
 litigation expenses incurred by Plaintiff pursuant to 15 U.S.C.
 §1693 (k)(a)(3); and
- d. Any other relief deemed appropriate by this Honorable Court.

DEMAND FOR JURY TRIAL

PLEASE TAKE NOTICE that Plaintiff, RENEE HADDOCK, demands a jury trial in this case.

Respectfully submitted,

By: _

Dated: May 5, 2016

Amy L. Bennecoff Ginsburg, Esq.

Kimmel & Silverman, P.C.

30 East Butler Pike Ambler, PA 19002

Phone: (215) 540-8888 Facsimile: (877) 788-2864

Email: aginsburg@creditlaw.com